

Links for Bank Mortgage Assistance & Information

Bank of America

[Bank of America - We're here to help](#)

JPMorgan Chase

To help eligible customers who have told us they are struggling financially due to COVID-19, we made it easy to enroll in a payment assistance program. Consumers can request to delay the monthly payment for their eligible credit card, home mortgage, home equity line of credit and auto loan/lease by:

- Enrolling online at chase.com/paymentassistance
- Calling 1-888-356-0023
- Calling the number on the back of their card or their monthly statement

U.S. Bank

For general mortgage help, call [800-365-7772](tel:800-365-7772).

To talk to a loan specialist about delinquent payments, call Default Counseling at 800-365-7900, Monday–Friday, 7:00 a.m. to 8:00 p.m. (CT) and Saturday, 8:00 a.m. to 2:00 p.m. (CT).

For free or low-cost general advice about buying a home, renting, default or avoiding foreclosure, contact a housing counselor at the U.S. Department of Housing and Urban Development (HUD) at 800-569-4287.

[U.S. Bank – Mortgage Help and Repayment Options](#)

[U.S. Bank – COVID 19 Mortgage Forbearance FAQ](#)

Wells Fargo Bank

<https://www.wellsfargo.com/jump/enterprise/coronavirus-response/>